

# The Role of an EFFECTIVE PMO in Successful PPM Delivery



EILEEN RODEN speaking at

23<sup>rd</sup> JAN: LONDON

@ COVENT GARDEN



Kicking off with the  [MO]

project  
programme  
portfolio

and a load of  
other acronyms

epmo, cmo, pso, apo.....

blah!

"decision-enabling and support business model for all business change within an organisation"

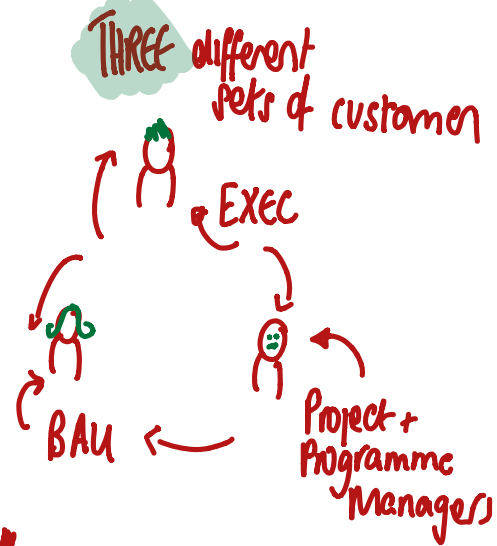
P30®

 different viewpoints

TO PROVIDE  
A STABLE  
FRAMEWORK  
THAT IMPROVES  
THE PROBABILITY  
OF PROGRAMME +  
PROJECT SUCCESS  
WITHIN AN ORG.

"The PMO is a mechanism used to address common PM issues in an org in order to support and facilitate project success"

Mark Mullally



What are the business drivers?  
basically there ↓

- Are we doing the right things
- Are we getting things done well?
- Are we getting the business benefits?
- Are we doing things the right way?

different levels of engagement with all of these.

THREE

main functional areas of PMO work.

the clever way of saying it  
P30 stuff  
Business Change  
Strategy, Value,  
Delivery, Design

Portfolio Planning ①

PPM delivery ②

Centre of Excellence ③

“EFFECTIVE PMOs are..

NOT support based,  
they're SERVICE based”

\*pmolearning

22

FUNCTIONS and  
SERVICES  
identified in P3o



Appendix F  
P3o Manual

The Approach + Culture of a PMO



impacted by

which one will depend on

eg, PMI  
types of PMO

- operational
- supportive
- directive
- controlling

different angles based on which P

actions for a Project Manager?



• get to know your PMO

where to start...

where is their focus PMO

Jack of All Trades train + coach.  
- wanting to do it all -  
not delivering SERVICE + SLA.

CHALLENGES with PMO

TEMPLATE Police

ENGAGEMENT with PMO

\* different examples.

Project Managers also have a responsibility to engage with the PMO.

#pmolearning

@BCJ

# THE ~~power~~ crazed PMO

push back on the buggers.

the PMO does not make decisions on behalf of senior executives....

yet some PMOs forget that...

#powercrazed PMO

@pmolearning

Some



from the Wall..

- PMO stop doing
- Most valuable thing from the PMO
- PMO should start doing



Questions from audience included ;

- supporting Agile
- analytics, machine learning, AI
- the overhead of PMO
- having the right resources in the PMO.
- careers in PMO
- competency framework